

Website User Policy

This privacy policy sets out how Smart Card Applications Limited uses and protects any information that you give Smart Card Applications Limited when you use this website.

Smart Card Applications Limited is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Smart Card Applications Limited may change this policy from time to time by updating this page. This policy is effective from May 2018.

What we collect

We may collect the following information through online forms:

- Name and Club Name
- Contact information including email address
- Demographic information such as location, preferences
- Other information which you volunteer

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Timely, informative communication
- Internal record keeping
- We may use the information to improve our products and services
- We may periodically send promotional emails about new products, special offers, or other information which we think you may find interesting using the email address which you have provided given your interests, nature of your enquiry and any opt-in preferences
- From time to time, we may also use your information to contact you for research purposes. We may contact you by email, phone, or mail

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual.

The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

[Links to other websites](#)

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website.

Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

[Controlling your personal information](#)

If you complete a form on our website we assume that you are inviting an appropriate response from us in relation to your enquiry or comment and we aim to respond in a timely manner and keep you informed of information relevant to your enquiry.

If you have previously contacted us online or otherwise and now no longer wish to receive information of relevance to your enquiry you may contact us at any time in writing or by email to inform us of your wishes.

Should you wish to receive ongoing news and updates from Smart Club Solutions tick the box online to indicate that you agree to receiving occasional updates in the future.

If you have previously agreed to us using your personal information for direct marketing purposes and you change your mind at a later date simply write to us or email us or opt-out within news emails.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998 and GDPR 2018. If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.

[You may also consult our Business Privacy Policy, Cloud Users Privacy Policy and Security Policy.](#)